



Republic of the Philippines  
Department of Education  
REGION VI – WESTERN VISAYAS  
**SCHOOLS DIVISION OF AKLAN**

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**Division Advisory No. 188, s. 2025**  
December 15, 2025

In compliance with D.O No. 08, s. 2013  
this advisory is issued not for endorsement per DO 28, s. 2001,  
but only for the information of DepEd SDO Aklan officials, personnel/staff,  
(Visit [www.depedaklan.online](http://www.depedaklan.online))

**ONLINE TRAINING COURSE AND MASTER CLASS ON INTEGRATING  
SERVICE QUALITY STANDARDS IN GOVERNMENT SERVICE DELIVERY**

Attached is a Regional Advisory No. 424, s. 2025, from the Department of Education dated December 1, 2025, which is self-explanatory.

The details and overview of the program are attached for references.

ACCS/krtm



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Republic of the Philippines  
**Department of Education**  
REGION VI – WESTERN VISAYAS

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Regional Advisory No. 24, s. 2025  
DEC 07 2025

In compliance with DepEd Order (DO) No. 8, s. 2013  
this advisory is issued not for endorsement per DO 28, s. 2001,  
but only for the information of Region VI DepEd  
officials and personnel/staff.  
(Visit [region6.deped.gov.ph](http://region6.deped.gov.ph))

**ONLINE TRAINING COURSE AND MASTER CLASS ON INTEGRATING SERVICE  
QUALITY STANDARDS IN GOVERNMENT SERVICE DELIVERY**

Attached is an invitation from the Development Academy of the  
Philippines (DAP) regarding its **Training Course and Master Class on  
Integrating Service Quality Standards in Government Service Delivery**  
on **December 2-4 and 5, 2025 via Zoom.**

For more information, contact:

Productivity Development Research Office  
E-mail address: [pdcr@dap.dap.edu.ph](mailto:pdcr@dap.dap.edu.ph)

GNA/HRDD-2025- Online Training Course and Master Class on Integrating Service  
64/November 26, 2025



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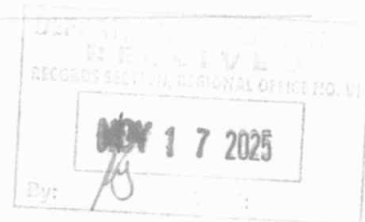


Certificate No. PHP QMS  
24 93 0184

## INVITATION: Online Training Course and Master Class on Integrating Service Quality Standards in Government Service Delivery

From PRODUCTIVITY DEVELOPMENT RESEARCH OFFICE <pdcr.pdro@dap.edu.ph>

Date Fri 11/14/2025 4:29 PM



Greetings from the Development Academy of the Philippines (DAP)!

The Asian Productivity Organization (APO), in cooperation with the DAP, is pleased to invite you and/or your representative(s) to the learning sessions on Integrating Service Quality Standards in Government Service Delivery via Zoom on the following dates:

- **Training Course on Integrating Service Quality Standards in Government Service Delivery**, 2-4 December 2025, 8:00 a.m. to 12:00 noon
- **Master Class on Integrating Service Quality Standards in Government Service Delivery**, 5 December 2025, 8:00 a.m. to 12:00 noon

Ms. Nyota S. Brown, APO Expert and Secretary of American Society for Quality (ASQ) - Government Division, will serve as the resource person for the training course and master class.

[Register here](#)

Deadline for registration is **27 November 2025**.



### Delight citizens!

## Join the Training Course and Master Class on Integrating Service Quality Standards in Government Service Delivery

#### Training course

Learn practical tools and strategies to integrate service quality standards in public service delivery and boost citizen satisfaction.

#### Master class

Learn how to lead efforts to raise service quality standards, delight citizens at every interaction, and build public trust through superior service delivery.



Nyota S. Brown

#### Why Attend?

- ✓ Understand the value of service quality standards in designing and delivering government services.
- ✓ Describe the principles, approaches, and tools in integrating service quality standards in designing and delivering government services.
- ✓ Determine mechanisms to improve the implementation of service quality standards in delivering government services, and
- ✓ Identify best practices in integrating service quality standards in government service.

#### Scan to register now!



Early Registration Discount  
to participants who register before  
November 27, 2025.

#### When and where?

**Training Course**  
2-4 December 2025, 8:00 a.m. to 12:00 noon, via Zoom  
Fee: PHP 1000 (inclusive of 12% VAT, a printed course material, and course materials)

**Master Class**  
5 December 2025, 8:00 a.m. to 12:00 noon, via Zoom  
Attend for FREE!

#### Who should attend?

Public sector officers, managers, and staff, including frontline employees, supervisors, quality management teams who are involved in designing and delivering frontline government services.

Public sector officers and managers responsible for the overall management, design, and delivery of frontline government services.