Republic of the Philippines
Department of Education
REGION VI – WESTERN VISAYAS
**SCHOOLS DIVISION OF AKLAN**

May 13, 2025

**DIVISION MEMORANDUM**
**No. 237, s. 2026**

**WORKSHOP ON OFFICE PERFORMANCE COMMITMENT AND REVIEW FORM (OPCRF)**

**To:** OIC Assistant Schools Division Superintendent
Chief Education Supervisors
Education Program Supervisors
Public Schools District Supervisors
Principals / Head Teachers In-Charge of the District
Senior/Education Program Specialists
Heads of Public Elementary, Secondary
and Integrated Schools
All Others Concerned

1. Attached is REGIONAL MEMORANDUM NO. 393 s. 2025 dated April 28, 2025, titled, "Additional Guidance on the Implementation of Performance Management and Evaluation System (PMES)". This is in pursuant to Memorandum DM-OUHROD-2024-0922 dated April 10, 2025.

2. In this connection, hereunder is the list of personnel to attend the Division Workshop on Implementation of Performance Management and Evaluation System (PMES) on the following dates:

1. Ms. Ma. Santia A. Arboleda — Principal Il — Regional Science HS for R-VI
2. Dr. Melany I. Nazareta — Principal Il — New Washington NCHS
3. Mr. Mark T. Daroy — Principal I & PID — Tangalan ES & Tangalan District
4. Ms. Ruth F. Corro — Principal Il Solido NHS
5. Mr. Gerry D. Almanon — Principal Il, Altavas Elem. School
6. Dr. Analyn C. Perez — Principal I — Cabangila ES & Dinaut ES
7. Ms. Wilma N. Castro — Principal Il & PID — Madalag ES & Madalag District
8. Ms. Rolanie A. Belarmino — Principal Ill — Linabuan NHS
9. Ms. Arjienila I. Baldomero — Head Teacher I — Dangcalan ES
10. Dr. Mamerto Elier P. Iguiron — Head Teacher Ill — San Isidro ES
11. Ms. Helena A. Bacyan — Head Teacher Ill — Sta. Cruz Biga-a ES
12. Ms. Febian J. Zorolla — Principal Il — Batan Elem. School

May 15, 2025 - SDO Numancia Conference Room
May 19, 2025 - SDO Numancia Conference Room
May 23, 2025 - SDO Numancia Conference Room

3. Travel and other incidental expenses of the personnel concerned shall be charged against downloaded HRD funds, subject to the existing accounting and auditing rules and regulations.

4. For information and appropriate action.

**FELICIANO C. BUENAFE JR., CESO VI**
Schools Division Superintendent

Encl.: as stated
Reference: Regional Memorandum No. 393, s, 2025
To be indicated in the Perpetual Index under the subject:
TRAINING PROGRAM WORKSHOP
/LLP

Población, Numancia, Aklan
Tel/Fax No. (265 3740 l 265 3741 l 265 3743)
Website: http://www.depedaklan.org
Email Address: aklan.1958@deped.gov.ph

Republic of the Philippines
# Department of Education
REGION VI-WESTERN VISAYAS

APR 28 2025

**REGIONAL MEMORANDUM**
No. 393 s. 2025

**ADDITIONAL GUIDANCE ON THE IMPLEMENTATION OF PERFORMANCE MANAGEMENT AND EVALUATION SYSTEM (PMES)**

To: Schools Division Superintendents
All Others Concerned

1. Attached is Memorandum DM-OUHROD-2024-0922, dated April 10, 2025 from Hon. Wilfredo E. Cabral, *Undersecretary for Human Resource and Organizational Development*, Department of Education, titled ***Additional Guidance on the Implementation of Performance Management and Evaluation System (PMES),*** which is self-explanatory.

2. Immediate dissemination of this Memorandum is desired.

**RAMIR B. UYTICO EdD, CESO III**
Regional Director

Incl: As stated
To be indicated in the Perpetual Index
under the following subjects:

| | |
|---|---|
| PERFORMANCE | EVALUATION |
| EMPLOYEES | TEACHERS |

***PBD/ASD-CAO-RM/*** Additional Guidance on the Implementation of Performance Management and Evaluation System (PMES),
***April 25, 2025***

**Address:** Duran Street, Iloilo City, 5000
**Telephone Nos:** (033) 337-0149
**Email Address:** region6@deped.gov.ph
**Website:** region6.deped.gov.ph

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Republika ng Pilipinas

# Department of Education

**OFFICE OF THE UNDERSECRETARY**
**HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT**

Department of Education
Regional Office VI
Duran Street, Iloilo City
RECORDS SECTION
RECEIVED
By: APR 11 2025
Date:
Control No.: 1425

**MEMORANDUM**
**DM-OUHROD-2024-0922**

TO : **Undersecretaries**
**Assistant Secretaries**
**Bureau and Service Directors**
**Regional Directors**
**Schools Division Superintendents**
**Public Elementary and Secondary School Heads**
**All Others Concerned**

FROM : **WILFREDO E. CABRAL**
Undersecretary
Human Resource and Organizational Development

SUBJECT : **ADDITIONAL GUIDANCE ON THE IMPLEMENTATION OF PERFORMANCE MANAGEMENT AND EVALUATION SYSTEM (PMES)**

DATE : 10 APRIL 2025

1. With the conclusion of CY 2024 and SY 2024-2025 performance cycle as well as in preparation for the performance planning phase for CY 2025 and SY 2025-2026, this Department hereby provides **additional guidance on the Implementation of Performance Management and Evaluation System (PMES).**

2. In adherence with the Civil Service Commission (CSC) Memorandum Circular (MC) No. 6, s. 2012 titled, *"Guidelines* in the *Establishment and Implementation of Agency Strategic Performance Management System (SPMS)* and DepEd Order (DO) No. 2, s. 2015 titled, "*Guidelines on the Establishment and Implementation of the Results-Based Performance Management System (RPMS) in the Department of Education (DepEd)"*, it shall be reiterated that the submission of performance appraisal documents is a mandatory requirement and shall have implications to both monetary and non-monetary performance-related incentives, such as step increments, mid-year and year-end bonuses, promotion, awards and recognition, educational support, training opportunities, and other related official travels.

3. To provide guidance on the Performance Review and Evaluation (Phase III and IV) for **CY 2024** and **SY 2024-2025** onwards, the instructions are as follows:

   a. **School Key Result Areas (KRAs) for School Heads**

      The school KRAs as attached in ***Annex A: School KRAs*** is provided herein for reference on the accomplishment of performance management documents of school heads.

      Furthermore, school heads are being advised to integrate the relevant performance indicators outlined in DepEd Order No. 24, s. 2022 titled, ***"Adoption of the Basic Education Development Plan 2030"*** in crafting their OPCRF in the absence of a detailed *Accountability Matrix (Program Expenditure Classification "PREXC" indicators)* for the current and upcoming school years. This is to ensure relevant performance indicators and effective contributions to educational goals are captured and reflected in the office performance management form.

   b. **Competency Assessment under Part II of the Revised Office Performance Commitment and Review Form (OPCRF) per Memorandum DM-OUHROD-2024-0586**[1]

      i. **Rating the Competencies.** In Part II of the OPCRF, the rater shall write the appropriate rating for **each** behavioral indicator observed using the 5-point rating scale shown in Table 1 below.

*Table1. DepEd Competencies Scale*

| Numerical Rating | Adjectival Rating | Definition |
|---|---|---|
| 5 | Role Model | Behavioral indicator is consistently exhibited and is worthy of emulation. |
| 4 | Consistently Demonstrated | Behavioral indicator is constantly shown. |
| 3 | Most of the Time Demonstrated | Behavioral indicator is often shown. |
| 2 | Sometimes Demonstrated | Behavioral indicator is irregularly shown. |
| 1 | Rarely Demonstrated | Behavioral indicator is seldom shown. |

      ii. **Average per competency.** The average of the individual ratings for behavioral indicators shall be computed to get the rating for each Competency.

$$Average = \frac{BI\ 1 + BI\ 2 + BI\ 3 + BI\ 4 + BI\ 5}{5}$$

iii. **Total Score (Weighted Average).** The total average for the set of competencies shall be multiplied with assigned weight. The weight allocation for the Leadership Competencies and Core Behavioral Competencies shall be 2.5% each respectively.

> ***Total Score (Weighted Average) = Average x 0.025 Weight Allocation***

The updated version of the Interim OPCRF is attached as ***Annex B: Interim OPCRF-ver.Feb2025***.

**c. Interim Ratee-Rater-Approving Authority Matrix for All School-Based Personnel**

| | RATEE | RATER | APPROVING AUTHORITY |
|---|---|---|---|
| 1 | School Head/Principal/ OIC/TIC | Assistant Schools Division Superintendent | Schools Division Superintendent |
| 2 | Assistant School Principal | School Head | Assistant Schools Division Superintendent |
| 3 | Department Head | School Head | Assistant Schools Division Superintendent |
| 4 | Master Teacher *(Elementary/JHS/SHS)* | School Head | Assistant Schools Division Superintendent |
| 5 | Teacher *(Elementary)* | Master Teacher | School Head |
| 6 | Teacher with no Master Teacher *(Elementary)* | School Head | Assistant Schools Division Superintendent |
| 7 | Teacher *(JHS)* | Master Teacher/ Department Head | School Head |
| 8 | Teacher with no Master Teacher/Department Head *(JHS)* | School Head | Assistant Schools Division Superintendent |
| 9 | Teacher *(SHS)* | Master Teacher/Assistant School Head | School Head |
| 10 | Teacher with no Master Teacher/Assistant School Head *(SHS)* | School Head | Assistant Schools Division Superintendent |
| 11 | ALS Teacher *(School-based)* | Master Teacher/ Department Head | School Head |
| 12 | ALS Teacher *(Community Learning Center)* | Functional Division Chief for CID | Assistant Schools Division Superintendent |
| 13 | School-based Non-Teaching Staff *(Administrative and Finance function such as Administrative Officer II, Senior Bookkeeper, Disbursing Officer, Project Development Officer I)* | School Head | Assistant Schools Division Superintendent |

*Note: In case there is no applicable rater or approving authority in schools, the rater and the approving authority shall be adjusted accordingly so that the next higher official shall perform such function.*

6. For **CY 2025** and **SY 2025-2026** performance cycle, all DepEd offices and schools are hereby directed to use the generic term *"Current Administration Agenda"* in replacement of the *"MATATAG Pillars"* in ensuring alignment and attribution of the specific contributions and accomplishments under each of the Key Result Areas (KRAs) of all offices across governance levels and schools with the overall organizational goals of the Department.

   A separate sheet in the ***Interim OPCRF-ver.Feb2025*** is provided to reflect this specific modification in the said header.

7. For school-based personnel who do not serve as heads of office (i.e., Head Teachers, Department Heads, and non-teaching staff) but are performing administrative functions shall accomplish their own Individual Performance Commitment and Review Form (IPCRF), as follows:

| Position | Forms/Tools to be Used |
|---|---|
| Department Heads | IPCRF anchored on the OPCRF of the School Head |
| Head Teacher *with teaching load and administrative functions* | IPCRF anchored on the OPCRF of the School Head, capturing the expected administrative tasks and objectives in the PMES for Highly Teachers Tools |
| Head Teacher *without teaching load* | IPCRF anchored on the OPCRF of the School Head |
| School-based Non-teaching Staff | IPCRF |

8. Annexes of this Memorandum shall be made available for accessing/viewing and downloading through this link: https://tinyurl.com/DepEdRPMSLibrary.

9. This directive takes immediate effect upon the issuance of this Memorandum.

10. Further guidance and updates regarding DepEd PMES will be provided as necessary.

11. For more information, please contact the **Bureau of Human Resource and Organizational Development,** 4th Floor, Mabini Building, Department of Education Central Office, DepEd Complex, Meralco Avenue, Pasig City through email at bhrod.hrdd@deped.gov.ph or at telephone number (02) 8470-6630.

12. Immediate dissemination of this Memorandum is desired.

Copy Furnished:

**OFFICE OF THE SECRETARY**

Annex B

Republika ng Pilipinas
# Department of Education

## OFFICE PERFORMANCE COMMITMENT AND REVIEW FORM (OPCRF)
*ver.Feb2025*

| | | | |
|---|---|---|---|
| Name of Employee | | Name of Rater | |
| Position/Designation | | Position | |
| Review Period | | Reviewing Authority | |
| Division/Bureau/Cluster/Service/Region/Section | | Date of Review | |
| Division/Bureau/Cluster/Service/Region/Section Statement of Purpose | | | |

**PART I-A: COMMITMENT TO ORGANIZATIONAL OUTCOMES (60%)**

*Part I-A: Commitment to Organizational Outcomes shall capture office commitments, performance, and accomplishments based on office mandates and KRAs as reflected in the official issuance on the Compendium of Office Functions. This part shall capture the contributions of the office directly targeting the Organizational Outcomes indicated in the General Appropriation Act (GAA) Program/Subprogram, Basic Education Development Plan (BEDP) Pillars, MATATAG Agenda priority deliverables, and other national level commitments that are aligned with and relevant to the office KRAs. Clear attribution shall be made to ensure such alignment.*

| TO BE ACCOMPLISHED DURING PLANNING | | | | | | | | | | | | | | TO BE FILLED DURING EVALUATION | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Organizational Outcomes Alignment | | | | Objectives (based on Office Function) | Timeline | Weight Allocation | Performance Targets (Target Outcome/Output of the Bureau/Cluster/Service/Division aligned with the Outcome/Output Indicators in the Organizational Outcomes) | | Performance Measure (Quality, Efficiency, Timeliness) | Rating Scale | | | | | Means of Verification (MOVs) | Actual Accomplishments | RATING (5,4,3,2,1) | AVERAGE (SET) | WEIGHTED AVERAGE |
| Key Result Areas (KRA) (Based on Office Mandate and Function) | Organizational Outcome Attribution (Refer to the GAA Program/Subprogram and BEDP Pillars) | | | | | | Value (numerical, statistical, fiscal) | Description (expected outcome/ output/service) | | 5 (Outstanding) | 4 (Very Satisfactory) | 3 (Satisfactory) | 2 (Unsatisfactory) | 1 (Poor) | | | | |
| | GAA Program/ Subprogram | BEDP Pillars | MATATAG Pillars | | | | | | | | | | | | | | | |
| | Refer to Accountability Matrix (PESCC Indicators) | Refer to EMEF and BEDP 2030 | | | | | | | Quality | | | | | | | | | |
| | | | | | | | | | Efficiency | | | | | | | | | |
| | | | | | | | | | Timeliness | | | | | | | | | |
| | | | | | | | | | Quality | | | | | | | | | |
| | | | | | | | | | Efficiency | | | | | | | | | |
| | | | | | | | | | Timeliness | | | | | | | | | |
| | | | | | | | | | Quality | | | | | | | | | |
| | | | | | | | | | Efficiency | | | | | | | | | |
| | | | | | | | | | Timeliness | | | | | | | | | |
| | | | | | | | | | | | | | | | | Part I-A Total Score | | |

**PART I-B: INNOVATIVE AND FUTURISTIC ACCOMPLISHMENTS (20%)**

*Part I-B: Innovative and Futuristic Accomplishments shall capture the outcomes/impacts of the office that are enabling, supportive, and/or contributory to the achievement of the organizational commitments and KRAs in Part I-A. Accomplishments can be innovations, interventions, and enhancements on the processes, services, and/or outputs.*

| TO BE FILLED IN DURING PLANNING | | | | | | | | | | | | | TO BE FILLED DURING EVALUATION | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Key Result Areas (KRA) | Objectives | Timeline | Weight Allocation | Performance Targets (Target Outcome/Output of the Bureau/Cluster/Service/Division that are enabling, supportive, and/or contributory to the achievement of the organizational outcomes and KRAs (Part I-A)) | | Performance Measure (Quality, Efficiency, Timeliness) | RATING SCALE | | | | | Means of Verification (MOVs) | Actual Results/ Accomplishments | RATING (5,4,3,2,1) | AVERAGE (SET) | WEIGHTED AVERAGE |
| | | | | Value (numerical, statistical, fiscal) | Description (expected outcome/ output/service) | | 5 (Outstanding) | 4 (Very Satisfactory) | 3 (Satisfactory) | 2 (Unsatisfactory) | 1 (Poor) | | | | | |
| | | | | | | Quality | | | | | | | | | | |
| | | | | | | Efficiency | | | | | | | | | | |
| | | | | | | Timeliness | | | | | | | | | | |
| | | | | | | Quality | | | | | | | | | | |
| | | | | | | Efficiency | | | | | | | | | | |
| | | | | | | Timeliness | | | | | | | | | | |
| | | | | | | Quality | | | | | | | | | | |
| | | | | | | Efficiency | | | | | | | | | | |
| | | | | | | Timeliness | | | | | | | | | | |
| | | | | | | | | | | | | | | Part I-B Total Score | | |

Annex B

Republika ng Pilipinas

# Department of Education

## OFFICE PERFORMANCE COMMITMENT AND REVIEW FORM (OPCRF)

*ver.Feb2023*

| | | | |
|---|---|---|---|
| Name of Employee | | Name of Rater | |
| Position/Designation | | Position | |
| Review Period | | Approving Authority | |
| Division/Bureau/Center/Service/Region/Division Statement of Purpose: | | Date of Review | |

**PART I-A: COMMITMENT TO ORGANIZATIONAL OUTCOMES (80%)**

*Part I-A. Commitment to Organizational Outcomes shall capture office commitments, performances, and accomplishments based on office mandates and KRAs as reflected in the official issuances on the Composition of Office Functions. This part shall capture the contributions of the office directly targeting the Organizational Outcomes indicated in the General Appropriations Act (GAA) Programs/Subprograms, Basic Education Development Plan (BEDP) Pillars, Current Administration Agenda, and other sectoral level commitments that are aligned with and relevant to the office KRAs. Other activities shall be made to ensure such alignment.*

| TO BE ACCOMPLISHED DURING PLANNING | | | | | | | | | | | | | | TO BE FILLED DURING EVALUATION | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Organizational Outcomes Alignment | | | | Objectives (based on Office Functions) | Timeline | Weight Allocation | Performance Targets (Target Outcome/Output of the Bureau/Center/Service/Division aligned with the Outcome/Output Indicators in the Organizational Outcomes) | | Performance Measure (Quality, Efficiency, Timeliness) | Rating Scale | | | | | Means of Verification (MOV) | Actual Accomplishments | RATING (5,4,3,2,1) | AVERAGE (GAS) | WEIGHTED AVERAGE |
| Key Result Areas (KRA) (Based on Office Mandate and Functions) | Organizational Outcome Attributes (Refer to the GAA Programs/Subprograms and BEDP Pillars) | | | | | | Value (Numerical, statistical, trend) | Description (expected outcome/ output/activity) | | 5 (Outstanding) | 4 (Very Satisfactory) | 3 (Satisfactory) | 2 (Unsatisfactory) | 1 (Poor) | | | | |
| | GAA Program/ Subprogram | BEDP Pillars | Current Administration Agenda | | | | | | | | | | | | | | | |
| | Refer to Accountability Matrix (PBEIC Indicators) | Refer to DMEF and BEDP 2030 | Refer to 8-Point Reform Agenda of the DepEd Secretary | | | | | | Quality | | | | | | | | | |
| | | | | | | | | | Efficiency | | | | | | | | | |
| | | | | | | | | | Timeliness | | | | | | | | | |
| | | | | | | | | | Quality | | | | | | | | | |
| | | | | | | | | | Efficiency | | | | | | | | | |
| | | | | | | | | | Timeliness | | | | | | | | | |
| | | | | | | | | | Quality | | | | | | | | | |
| | | | | | | | | | Efficiency | | | | | | | | | |
| | | | | | | | | | Timeliness | | | | | | | | | |
| | | | | | | | | | | | | | | | | Part I-A Total Score: | | |

**PART I-B: INNOVATIVE AND INTERVENTION ACCOMPLISHMENTS (20%)**

*Part I-B. Innovative and Intervening Accomplishments shall capture the outcomes/outputs of the office that are enabling, supportive, and/or contributory to the achievement of the organizational commitments and KRAs in Part I-A. Accomplishments can be innovations, interventions, and enhancements on the processes, services, and/or outputs.*

| TO BE FILLED IN DURING PLANNING | | | | | | | | | | | | | | TO BE FILLED DURING EVALUATION | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Key Result Areas (KRA) | Objectives | Timeline | Weight Allocation | Performance Targets (Target Outcome/Output of the Bureau/Center/Service/Division that are enabling, supportive, and/or contributory to the achievement of the organizational outcomes per KRAs (Part I-A)) | | Performance Measure (Quality, Efficiency, Timeliness) | RATING SCALE | | | | | Means of Verification (MOV) | Actual Results/ Accomplishments | RATING (5,4,3,2,1) | AVERAGE (GAS) | WEIGHTED AVERAGE |
| | | | | Value (Numerical, statistical, trend) | Description (expected output/activity) | | 5 (Outstanding) | 4 (Very Satisfactory) | 3 (Satisfactory) | 2 (Unsatisfactory) | 1 (Poor) | | | | | |
| | | | | | | Quality | | | | | | | | | | |
| | | | | | | Efficiency | | | | | | | | | | |
| | | | | | | Timeliness | | | | | | | | | | |
| | | | | | | Quality | | | | | | | | | | |
| | | | | | | Efficiency | | | | | | | | | | |
| | | | | | | Timeliness | | | | | | | | | | |
| | | | | | | Quality | | | | | | | | | | |
| | | | | | | Efficiency | | | | | | | | | | |
| | | | | | | Timeliness | | | | | | | | | | |
| | | | | | | | | | | | | | | Part I-B Total Score: | | |

PART I-C. ORGANIZATIONAL EFFECTIVENESS (15%)

Part I-C Organizational Effectiveness shall capture accomplishments/outputs produced or attained on the aspects of Financial Stewardship, Process Improvement, and Client Satisfaction. It shall focus on the results achieved by the office that are aligned with the Performance-based Bonus (PBB) oversight requirements.

| TO BE FILLED IN DURING PLANNING | | | | | | | | | | | TO BE FILLED DURING EVALUATION | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Organizational Effectiveness Area | Objectives | Timeline | Weight Allocation | Performance Measure (Quality, Efficiency, Timeliness) | RATING SCALE | | | | | Source of Verification (SOVs) | Actual Possible Accomplishments | RATING (1,2,3) | AVERAGE (SUM) | WEIGHTED AVERAGE |
| | | | | | 5 (Outstanding) | 4 (Very Satisfactory) | 3 (Satisfactory) | 2 (Unsatisfactory) | 1 (Poor) | | | | | |
| Financial Stewardship | Utilized 90% of the budget allocation in accordance with the quarterly disbursement program with no unresolved audit observations from oversight agencies | Within the rating period | 5% | Quality | Budget allocation disbursed within the implementing period with no unresolved audit observations from oversight agencies | Budget allocation disbursed within the implementing period with 1-2 unresolved audit observations from oversight agencies | Budget allocation disbursed within the implementing period with 3-4 unresolved audit observations from oversight agencies | Budget allocation disbursed within the implementing period with 5-6 unresolved audit observations from oversight agencies | Budget allocation disbursed within the implementing period with 7 or more unresolved audit observations from oversight agencies | | | | | |
| | | | | Efficiency | Budget is utilized according to the BUR target, based on the utilized BUR report of the Finance Service/Section/Unit [i.e. 100% of the budget allocation is utilized within the FY] | Budget is utilized with 1-5% variance from BUR target, based on the utilized BUR report of the Finance Service/Section/Unit [i.e. 95-99% of the budget allocation is utilized within the FY] | Budget is utilized with 6-10% variance from BUR target, based on the utilized BUR report of the Finance Service/Section/Unit [i.e. 90-94% of the budget allocation is utilized within the FY] | Budget is utilized with 11-15% variance from BUR target, based on the utilized BUR report of the Finance Service/Section/Unit [i.e. 85-89% of the budget allocation is utilized within the FY] | Budget is utilized with more than 15% variance from BUR target, based on the utilized BUR report of the Finance Service/Section/Unit [i.e. 84% of the budget allocation is utilized within the FY] | | | | | |
| | | | | Timeliness | Quarterly basis:<br>Budget is utilized according to the quarterly disbursement program [i.e. 90-100% of the quarterly BUR target is utilized by the end of each quarter] | Quarterly basis:<br>Budget is utilized with 1-4% variance from the quarterly disbursement program [i.e. 85-89% of the quarterly BUR target is utilized by the end of each quarter] | Quarterly basis:<br>Budget is utilized with 5-7% variance from the quarterly disbursement program [i.e. 80-84% of the quarterly BUR target is utilized by the end of each quarter] | Quarterly basis:<br>Budget is utilized with 11-15% variance from the quarterly disbursement program [i.e. 75-79% of the quarterly BUR target is utilized by the end of each quarter] | Quarterly basis:<br>Budget is utilized with more than 15% variance from the quarterly disbursement program [i.e. Below 75% of the quarterly BUR target is utilized by the end of each quarter] | | | | | |
| Process Improvement | Streamlined core processes and management of service provisioning of Frontline and other office deliverables to ensure ease of transaction and/or digitalization/digitization | Within the rating period | 5% | Quality | Improvement/reduction on all of the service standards<br>1. no. of documentary requirements<br>2. total processing time<br>3. transaction cost<br>4. client step/frequency action steps<br>5. no. of signatories | Improvement/reduction on 4 service standards | Improvement/reduction on 3-3 service standards<br>1. no. of documentary requirements<br>2. total processing time<br>3. transaction cost<br>4. client step/frequency action steps<br>5. no. of signatories | Improvement/reduction on 1 service standards<br>1. no. of documentary requirements<br>2. total processing time<br>3. transaction cost<br>4. client step/frequency action steps<br>5. no. of signatories | No change in no. of documentary requirements, total processing time, transaction cost, process steps, signatories | | | | | |
| | | | | Efficiency | Streamlined and/or digitized all office core processes identified in the CSAS planning documents | StreamCheck and/or digitized 76-99% of the office core processes identified in the CSAS planning documents | Streamlined and/or digitized 51-75% of the office core processes identified in the CSAS planning documents | Streamlined and/or digitized 26-50% of the office core processes identified in the CSAS planning documents | Streamlined and/or digitized 0-25% of the office core processes identified in the CSAS planning documents | | | | | |
| | | | | Timeliness | | | | | | | | | | |
| Client Satisfaction | Assessed 100% resolution and acceptance rate to ARTA and CCB complaints within the prescribed processing time [simple - 3 days; complex - 7 days; HQs technical - 20 days] with at least Satisfactory overall average result on the Client Satisfaction Measurement | Within the rating period | 5% | Quality | 95.01% - 100% (Outstanding) overall average on the results of the Client Satisfaction Measurement (CSM) | 90.01% - 94.99% (Very Satisfactory) overall average on the results of the CSM | 85.01% - 89.99% (Satisfactory) overall average on the results of the CSM | 80.01% - 84.99% (Fair) overall average on the results of the CSM | Below 80.01% (Poor) overall average on the results of the CSM | | | | | |
| | | | | Efficiency | 100% resolution and acceptance rate to ARTA and CCB complaints | At least 99% resolution and compliance rate to ARTA and CCB complaints | At least 95% resolution and compliance rate to ARTA and CCB complaints | At least 90% resolution and compliance rate to ARTA and CCB complaints | 89% resolution and acceptance rate to ARTA and CCB complaints | | | | | |
| | | | | Timeliness | Complaints acted upon and closed within prescribed processing time [simple - 3 days; complex - 7 days; highly technical - 20 days] | | Complaints are acted upon and closed with documented delays based on the prescribed processing time [simple - 5 days; complex - 7 days; highly technical - 20 days] | | No complaint acted upon and resolved | | | | | |
| | | | | | | | | | | | | Part I-C Total Score | | |

RATER

RATER

APPROVED BY EXECUTIVE

**PART II-A: LEADERSHIP COMPETENCIES (2.5%)**

*Part II-A. Leadership Competencies shall capture competencies expected of heads of functional offices who hold managerial and executive/supervisory positions. The Leadership Competencies expected to be demonstrated include Leading People, People Performance Management, and People Development.*

| Competencies | Behavioural Indicators | Numerical Observations | RATING | AVERAGE |
|---|---|---|---|---|
| Leading People | 1. Uses basic persuasive techniques in a discussion or presentation e.g., staff mobilization, appeals to reason and/or emotion, clear data and examples, visual aids | | | |
| | 2. Persuades, convinces or influences others, in order to have a specific impact or effect. | | | |
| | 3. "Sets a good example", is a credible and respected leader, and demonstrates desired behavior. | | | |
| | 4. Forwards personal, professional and work unit needs and interests in an issue. | | | |
| | 5. Assumes a pivotal role in promoting the development of an inspiring, relevant vision for the organization and influences others to share ownership of DepEd goals, in order to create an effective work environment. | | | |
| People Performance Management | 1. Makes specific changes in the performance management system or in own work methods to improve performance (e.g. does something better, faster, at lower cost, more efficiently; improves quality, customer satisfaction, morale, revenues). | | | |
| | 2. Sets performance standards and measures progress of employees based on office and department targets. | | | |
| | 3. Provides feedback and technical assistance such as coaching for performance improvement and action planning. | | | |
| | 4. States performance expectations clearly and checks understanding and commitment. | | | |
| | 5. Performs all the stages of result-based performance management system supported by evidence and required documentations. | | | |
| People Development | 1. Improves the skills and effectiveness of individuals through employing a range of development strategies. | | | |
| | 2. Facilitates workforce effectiveness through coaching and motivating/developing people within a work environment that promotes mutual trust and respect. | | | |
| | 3. Conceptualizes and implements learning interventions to meet identified training needs. | | | |
| | 4. Does long-term coaching or training by arranging appropriate and helpful assignments, formal training, or other experiences for the purpose of supporting a person's learning and development. | | | |
| | 5. Cultivates a learning environment by structuring interactive experiences such as looking for future opportunities that are in support of achieving individual career goals. | | | |
| | | **Part II-A Total Score: Weighted Average (Average x 0.025)** | | |

**DepEd Competencies Scale**

| Numerical Rating | Adjectival Rating | Definition |
|---|---|---|
| 5 | Role Model | Behavioral indicator is consistently exhibited and is worthy of emulation. |
| 4 | Consistently Demonstrated | Behavioral indicator is constantly shown. |
| 3 | Most of the Time Demonstrated | Behavioral indicator is often shown. |
| 2 | Sometimes Demonstrated | Behavioral indicator is irregularly shown. |
| 1 | Rarely Demonstrated | Behavioral indicator is seldom shown. |

PART II-B: CORE BEHAVIOURAL COMPETENCIES (CBC)

*Part II-B, Core Behavioral Competencies shall capture competencies required from all DepEd personnel in all job groups within the organization, upholding the DepEd's core values and the Code of Conduct and Ethical Standards for Public Officials and Employees pursuant to RA 6713. They represent the way individuals embody and live the values of the organization.*

| Competencies | Behavioural Indicators | Remarks/ Observations | RATING | AVERAGE |
|---|---|---|---|---|
| Self-Management | 1. Sets personal goals and direction, needs and development. | | | |
| | 2. Understands personal actions and behavior that are clear and purposive and takes into account personal goals and values congruent to that of the organization | | | |
| | 3. Displays emotional maturity and enthusiasm for and is challenged by higher goals | | | |
| | 4. Practice work tasks and schedules (through Gantt charts, checklists, etc.) to achieve goals | | | |
| | 5. Sets high quality, challenging, realistic goals for self and others. | | | |
| Professionalism and Ethics | 1. Demonstrate the values and behavior enshrined in the Norms and Conduct and Ethical Standards for Public Officials and Employees (RA 6713). | | | |
| | 2. Practice ethical and professional behavior and conduct taking into account the impact of his/her actions and decisions. | | | |
| | 3. Maintains a professional image: being trustworthy, regularity of attendance and punctuality, good grooming and communication. | | | |
| | 4. Makes personal sacrifices to meet the organization's needs. | | | |
| | 5. Act with a sense of urgency and responsibility to meet the organization's needs, improve systems and help others improve their effectiveness. | | | |
| Results Focus | 1. Achieves results with optimal use of time and resources most of the time. | | | |
| | 2. Avoids rework, mistakes and wastage through effective work methods by placing organizational needs before personal needs. | | | |
| | 3. Delivers error-free outputs most of the time by conforming to standard operating procedures correctly and consistently. Able to produce very satisfactory quality of work in terms of usefulness/acceptability and completeness with no supervision required. | | | |
| | 4. Expresses a desire to do better and may express frustration at waste or inefficiency. May focus on new or more precise ways of meeting goals set | | | |
| | 5. Makes specific changes in the system or in own work methods to improve performance. Examples may include doing something better, faster, at a lower cost, more efficiently, or improving quality, customer satisfaction, morale, without setting any specific goal. | | | |
| Teamwork | 1. Willingly does his/her share of responsibility | | | |
| | 2. Promotes collaboration and removes barriers to teamwork and goal accomplishment across the organization. | | | |
| | 3. Applies negotiation principles in arriving at win-win agreements. | | | |
| | 4. Drives consensus and team ownership of decisions | | | |
| | 5. Works constructively and collaboratively with others and across organizations to accomplish organizational goals and objectives. | | | |
| Service Orientation | 1. Can explain and articulate organizational directions, issues and problems. | | | |
| | 2. Takes personal responsibility for dealing with and/or correcting customer service issues and concerns. | | | |
| | 3. Initiates activities that promotes advocacy for men and women empowerment. | | | |
| | 4. Participates in upholding of the vision, mission, mandates and strategies based on DEPED strategies and directions. | | | |
| | 5. Develops and adopts service improvement program through simplified procedures that will further enhance service delivery. | | | |
| Innovation | 1. Examines the root causes of problems and suggests effective solutions. Fosters new ideas, processes, and suggests better ways to do things (cost and/or operational efficiency). | | | |
| | 2. Demonstrates an ability to think "beyond the box". Continuously focuses on improving personal productivity to create higher value and results. | | | |
| | 3. Promotes a creative climate and inspires co-workers to develop original ideas or solutions. | | | |
| | 4. Translates creative thinking into tangible changes and solutions that improve the work unit and organization. | | | |
| | 5. Uses ingenious methods to accomplish responsibilities. Demonstrates resourcefulness and the ability to succeed with minimal resources. | | | |
| | | | **Part II-B Total Score: Weighted Average (Average x 0.025)** | |

RATEE

RATER

APPROVING AUTHORITY

## PART III: SUMMARY OF RATINGS

| Final Performance Components | | Weight Allocation | Obtained Score | Overall Score | PMES Rating | |
|---|---|---|---|---|---|---|
| | | | | | Numerical Rating | Adjectival Rating |
| PART I | A. Commitment to Organizational Outcomes | 60% | | | | |
| | B. Innovating and Intervening Accomplishments | 20% | | | | |
| | C. Organizational Effectiveness | 15% | | | | |
| PART II | A. Leadership Competencies | 2.5% (0.125) | | | | |
| | B. Core Behavioural Competencies | 2.5% (0.125) | | | | |

| PMES Rating Table | | |
|---|---|---|
| Range | Numerical Rating | Adjectival Rating |
| 4.500-5.000 | 5 | Outstanding |
| 3.500-4.499 | 4 | Very Satisfactory |
| 2.500-3.499 | 3 | Satisfactory |
| 1.500-2.499 | 2 | Unsatisfactory |
| 1.000-1.499 | 1 | Poor |

**Ratee-Rater Agreement**

The signatures below confirm that the employee and his/her superior have agreed to the contents of the performance as captured in this form.

| Name of Employee: |
|---|
| Signature: |
| Date: |

| Name of Superior: |
|---|
| Signature: |
| Date: |

## PART IV: IMPROVEMENT AND DEVELOPMENT PLANS

### Part IV-A: Office Improvement Plan

| | | Action Plan | | | |
|---|---|---|---|---|---|
| Gap Analysis (SPOT) | Improvement Area | General Objective | Recommended Improvement Intervention | Timeline | Resources Needed |
| | | | | | |
| | | | | | |
| | | | | | |

Feedback:

### Part IV-B: Individual Development Plan

| | | Action Plan | | | |
|---|---|---|---|---|---|
| Strengths | Improvement Needs | Learning Objective (based on the developmental intervention) | Recommended Developmental Intervention | Timeline | Resources Needed |
| | | | | | |
| | | | | | |
| | | | | | |

Feedback:

| RATEE | RATER | APPROVED AUTHORITY |
|---|---|---|
| | | |